

# Agencies for Filing Student Complaints by State

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## **Alabama**

Alabama Department of Postsecondary Education  
P.O. Box 302000  
Montgomery, AL 36130-2000  
Telephone: 334-242-1998  
Fax: 334-242-0268  
[Complaint Process](#)

## **Alaska**

Alaska Commission on Postsecondary Education  
P.O. Box 110505  
Juneau, AK 99811-0505  
[Complaint Process](#)

## **Arizona**

Arizona State Board for Private Postsecondary Education  
1400 W. Washington St.  
Phoenix, AZ 85007  
[Complaint Form](#)

## **Arkansas**

Arkansas Department of Higher Education  
23 Main St., Suite 400  
Little Rock, AR 72201  
[Complaint Form](#)

## **California**

Bureau for Private Postsecondary Education  
P.O. Box 980818  
W. Sacramento, CA 95798-0818  
[Complaint Form](#)

## **Colorado**

Colorado Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, CO 80202  
[Complaint Process](#)

## **Connecticut**

Office of Higher Education  
61 Woodland Street  
Hartford, CT 06105-2326  
Telephone: 860-947-1822  
[Complaint Process](#)

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## Delaware

Delaware Department of Education  
Delaware Higher Education Office  
Teacher and Administrator Quality  
John W. Collette Resource Center  
35 Commerce Way  
Dover, DE 19904  
Telephone: 302-857-3388  
[Complaint Process](#)

## District of Columbia

District of Columbia Education Licensure Commission  
810 First Street, NE 9th Floor  
Washington, DC 20002  
[Complaint Process](#)

## Florida

Florida Department of Education  
Commission for Independent Education  
325 W. Gaines Street, Suite 1414  
Tallahassee, FL 32399-0400  
Fax: 850-245-3238  
[Complaint Process](#)

## Georgia

Nonpublic Postsecondary Education Commission  
2082 East Exchange Place, Suite 220  
Tucker, GA 30084-5305  
Telephone: 770-414-3300  
Fax: 770-414-3309  
[Complaint Process](#)

## Hawaii

Hawaii Post-secondary Education Authorization Program  
P.O. Box 541  
Honolulu, HI 96809  
[Complaint Form](#)

## Idaho

Idaho Board of Education  
650 West State Street  
P.O. Box 83720  
Boise, ID 83720-0037  
Telephone: 208-334-2270  
Fax: 208-334-2632  
[Complaint Process](#)

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## Illinois

Illinois Board of Higher Education  
1 N Old State Capitol Plaza, Suite 333  
Springfield, IL 62701-1377  
Institutional Complaint Hotline:  
217-782-2551  
[Complaint Process](#)

## Indiana

Indiana Board for Proprietary Education  
Telephone: 317-464-4400  
[Complaint Process](#)

## Iowa

Iowa College Student Aid Commission  
430 East Grand Ave.  
5th Floor  
Des Moines, IA 50309-1920  
Telephone: 515-725-3400  
[Complaint Process](#)

## Kansas

Kansas Board of Regents  
1000 SW Jackson Street, Suite 520  
Topeka, KS 66612-1368  
Telephone: 785-296-3421  
[Complaint Process](#)

## Kentucky

Kentucky Council on Postsecondary Education  
Director of Postsecondary Licensing  
Council on Postsecondary Education  
1024 Capitol Center Dr.  
Suite 320  
Frankfort, KY 40601  
[Complaint Process](#)

## Louisiana

Louisiana Board of Regents  
Consumer Protection Division  
Office of the Attorney General  
P.O. Box 94005  
Baton Rouge, LA 70804-9005  
Telephone: 1-800-351-4889  
[Complaint Process](#)

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## Maine

State of Maine  
Department of Education  
23 State House Station  
Augusta, Maine, 04333-0023  
[Complaint Form](#)

## Maryland

Maryland Higher Education Commission  
Office of the Attorney General, Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
[Complaint Process](#)

## Massachusetts

Massachusetts Board of Higher Education  
One Ashburton Place  
Room 1401  
Boston, MA 02108  
[Complaint Process](#)

## Michigan

State of Michigan  
Department of Licensing & Regulatory Affairs  
Corporations, Securities & Commercial Licensing Bureau  
Administrative Services Section-Complaint Intake  
P.O. Box 30018  
Lansing, MI 48909  
[Complaint Form](#)

## Minnesota

Registration & Licensing  
Minnesota Office of Higher Education  
1450 Energy Park Drive, Suite 350  
St. Paul, MN 55108  
Telephone: 1-800-657-3866  
[Complaint Process](#)

## Mississippi

Mississippi Commission on College Accreditation  
3825 Ridgewood Road  
Jackson, MS 39211-6453  
Telephone: 601-432-6372  
Fax: 601-432-6225  
[Complaint Process](#)

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## Missouri

Missouri Department of Higher Education  
205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469  
Telephone: 1-800-473-6757  
Fax: 573-751-6635  
[Complaint Info](#)

## Montana

Montana University System  
Office of the Commissioner of Higher Education  
2500 Broadway  
P.O. Box 203201  
Helena, MT 59620-3201  
Telephone: 406-444-6570  
[Complaint Process](#)

## Nebraska

Nebraska Coordinating Commission for Postsecondary Education  
P.O. Box 95005  
Lincoln, NE 68509-5005  
Telephone: 402-471-2847  
[Filing a Complaint](#)

## Nevada

Nevada Commission on Postsecondary Education  
8778 South Maryland Parkway, Suite 115  
Las Vegas, NV 89123  
[Filing a Complaint](#)

## New Hampshire

New Hampshire Department of Education, Division of Higher Education, Higher Education  
101 Pleasant Street  
Concord, NH 03301  
Telephone: 603-271-3494  
[Filing a Complaint](#)

## New Jersey

New Jersey Secretary of Higher Education  
20 West State Street, 4th Floor  
P.O. Box 542  
Trenton, NJ 08625-0542  
Telephone: 609-292-7225  
[Complaint Process](#)

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## New Mexico

New Mexico Higher Education Department  
2044 Galisteo St., Suite 4  
Santa Fe, NM 87505  
Telephone: 505-476-8400

[Complaint Form](#)

## New York

Office of College and University Evaluation  
New York State Education Department  
89 Washington Ave., Room 969 EBA  
Albany, NY 12234  
Telephone: 518-474-1551  
Fax: 518-486-2779

[Filing a Complaint](#)

## North Carolina

North Carolina Post-Secondary Education Complaints  
c/o Student Complaints  
223 S. West Street, Suite 1800  
Raleigh, NC 27603  
Telephone: 919-962-4558  
Email: [studentcomplaint@northcarolina.edu](mailto:studentcomplaint@northcarolina.edu)

[Complaint process](#)

## North Dakota

Director of Distance Education & State Authorization  
600 East Capital Ave.  
Bismarck, ND 58501-1217  
Telephone: 701-328-2678

[Filing a Complaint](#)

## Ohio

Ohio Department of Higher Education  
25 South Front Street  
Columbus, OH 43215  
Telephone: 614-466-6000

[Filing a Complaint](#)

## Oklahoma

Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104  
Telephone: 405-225-9100

[Complaint Process](#)

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## Oregon

Higher Education Coordinating Commission  
ATTN: Complaints-ODA  
775 Court St. NE  
Salem, OR 97301  
Telephone: 503-947-5716  
[Complaint Form](#)

## Pennsylvania

Bureau of Postsecondary & Adult Education  
Pennsylvania Department of Education  
333 Market Street, 12th Floor  
Harrisburg, PA 17126-0333  
[Complaint Form](#)

## Puerto Rico

Puerto Rico Council on Higher Education  
P.O. Box 19900  
San Juan, PR 00910-1900  
Telephone: 787-641-7100  
Fax: 787-641-2573  
[Complaint Process](#)

## Rhode Island

Commissioner of Higher Education  
Rhode Island Office of Higher Education  
Shepard Building, Suite 524  
80 Washington Street  
Providence, RI 02903  
Telephone: 401-456-6008  
[Complaint Process](#)

## South Carolina

South Carolina Commission on Higher Education  
Academic Affairs & Licensing  
1122 Lady St., Suite 300  
Columbia, SC 29201  
Telephone: 803-737-2260  
Fax: 803-737-2297  
[Complaint Form](#)

## South Dakota

South Dakota Board of Regents  
306 E. Capitol Ave., Suite 200  
Pierre, SD 57501  
[Complaint Form](#)

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## Tennessee

Tennessee Higher Education Commission  
Division of Postsecondary State Authorization  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243  
Telephone: 615-741-3605  
[Complaints](#)

## Texas

Texas Higher Education Coordinating Board  
College Readiness & Success Division  
P.O. Box 12788  
Austin, TX 78711-2788  
Telephone: 512-427-6101  
[Complaint Process](#)

## Utah

Utah Division of Higher Education  
Board of Regents Building  
The Gateway  
60 South 400 West  
Salt Lake City, UT 84101  
Telephone: 801-530-6601  
Fax: 801-530-6001  
[Complaint Process](#)

## Vermont

Vermont Department of Education  
120 State Street  
Montpelier, VT 05620-2501  
Telephone: 802-828-3135  
[Complaint Process](#)

## Virginia

Virginia State Council of Higher Education  
101 N. 14th St., 10th Floor  
James Monroe Bldg.  
Richmond, VA 23219  
Telephone: 804-225-2600  
[Complaint Process](#)

## Washington

Washington Student Achievement Council  
917 Lakeridge Way SW  
Olympia, WA 98502  
Telephone: 360-753-7869  
Email: [DAinfo@hecb.wa.gov](mailto:DAinfo@hecb.wa.gov)  
[Complaint Process](#)



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## West Virginia

West Virginia Higher Education Policy Commission  
Community & Technical College System of West Virginia  
1018 Kanawha Blvd. East, Suite 700  
Charleston, WV 25301  
Telephone: 304-558-4016  
[Complaint Process](#)

## Wisconsin

University of Wisconsin System  
Academic Programs and Educational Innovation  
1612 Van Hise Hall  
1220 Linden Dr.  
Madison, WI 53706  
Telephone: 608-266-1996  
Fax: 608 264-8477  
[Complaint Process](#)

## Wyoming

Wyoming Department of Education  
Hathaway Building, 2nd Floor  
2300 Capitol Avenue  
Cheyenne, WY 82002-0050  
[Complaint Form](#)